

# A PLATFORM TO SHARE STUDENT ATHLETE'S STORIES AND EXPERIENCES CLOSE TO THEIR HEART.

### WHY I CHOSE MKT 3640

#### **Personal Awareness**

From prior classes with the college of business, I've been told that you could have the best product or service ever, but if people don't know about it, it will fail.

#### **Understand Socials**

Wanted to understand the hustle of running a branded social campaign.

#### Growth

Always wanted to build a functioning website.

#### **Personal Expanding**

I knew this class would be challenging, but rewarding.

#### **Expectations**

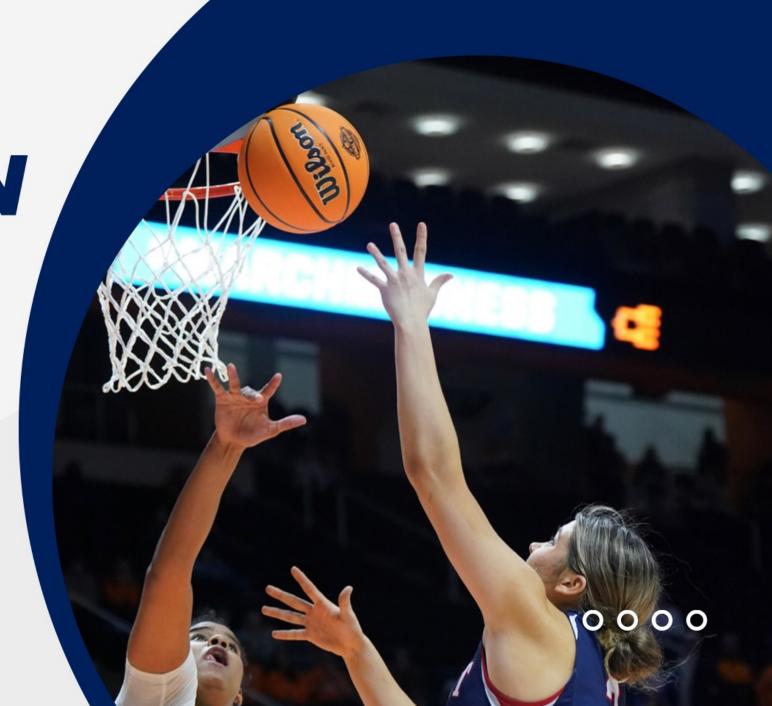
- Build a Brand
- Create a WordPress Website
- Run an Email Campaign
- Create and Curate
   Captivating Content
- Acquire Subscribers
- Build Brand Loyalty
- Utilize SEO
- Analyze Data from Google
   Analytics to Position Blog for
   Success



- Fully-Functioning Website
- Planned an In-Depth
   Editorial Calendar
- SEO Confusiton
- Analyzed Google Analytics and Identified Engagement Drivers
- Acquired a Steady Following on Social Media and Email Subscriptions
- Engaged a Variety of Target
   Segments

#### Results

### CAMPAIGN ANALYSIS



### INTERNAL SWOT ANALYSIS

#### Strengths

- Loyal followers social & email.
- On time posting.
- High email open %.
- Consistent analytics review.
- Led the competition all the way.
- Followers know what content they will receive on socials.
- Consistent email campaign setup email style and send date.

#### Weaknesses

- Low referral count.
- Average goal completion.
- Little to no Twitter engagement.
- Time constraints and scheduling conflicts limit featured athlete availability.
- Junk box email issues.
- SEO awarness and utilization.

### EXTERNAL SWOT ANALYSIS

#### **Opportunities**

- Include others to spread awareness within their family and friends.
- Create "member only" content only accessible through emails.
- Increase Instagram following.
- Collab posts with featured individuals increases audience reach.

#### Threats

- Blogs with this style and mission have been done before.
- Lack of website aesthetics.
- Call to action buttons not producing goal conversions.
- Home page lacing attractiveness and call to action opportunities.

### **SUCCESS**

What Drove It





Collab posts drove engagement.



#### **Loyal Subscribers**

Reminders to check in on the blog and preview what is coming.



Finding "big names" or those with overcoming stories had high engagement.



#### **Facebook Parents**

The ability to tag & share with family and friends that care.



### GOAL OF BLOG

Show another side of athletes other than their sport.

Content included mainly posts about athletics & student-athlete features with a sprinkle of mental health and faith-based content.

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### **BLOG POSTS**



#### MINI BLOGS

#### The Future Plans of Beyond The Net

We discuss the future plans of Beyond The Net

By laurashoopman, 6 days ago



#### THOUGHT LEADERSHIP

#### Reilly Jo Swanson

Reilly Jo's college athletic experience is unique and tailored to her mental health journey. Full of growth and outreach, Reilly is now impacting the current generation of college athletes by sharing what she has learned.

By laurashoopman, 1 week ago



#### MINI BLOGS

#### Watering Your Pot

Watering your pot is essential to taking care of yourself before

By laurashoopman, 1 week ago



#### **FEATURES**

#### I am a Light, Believer, Saved

Madison Bartley Madison and I are new friends. We share the same (beautiful) Crockett Athletic facility, and my teammate, Sydney, is her roommatel Madison has been a key player for the Belmont Women's Basketball team and she is making waves **Read more**...

By laurashoopman, 2 weeks ago



#### EATURES

#### Trailblazer: Unfin; shed Apparel

Lauren Hackett is a recent Belmont Alum. She was a top marketing student, friend to many, and a positive influence on campus. Her personal experience and passions for mental health sprung into a startup custom embroidery sweatshirt business: Unfinished Apparel. Read more...

By laurashoopman, 2 weeks ago



#### THOUGHT LEADERSHIP

#### Who God Says You Are

Life gets craz and we get caught in the whirlwind of life. If you find yourself caught up in the business of life and listening to the negative thoughts, I'm glad you're here. Take what you need and start your **Read more...** 

By laurashoopman, 2 weeks ago



#### **FEATURES**

#### I am Powerful! by Grace Evans

Grace and I are roommates, teammates, and good friends. Grace takes pride in her Iowa family roots, driving a Jeep, and her new found baking hobby. She would describe herself as a strong, independent person, and people around her would **Read more**...

By laurashoopman, 3 weeks ago



#### THOUGHT LEADERSHIP

#### The Attitude of Gratitude

Gratitude The quality of being thankful; readiness to show appreciation for and to return kindness What is gratitude? What is being grateful? What impact does experiencing gratitude have on my physical and mental health? We know that gratitude is a **Read more**...

By laurashoopman, 3 weeks ago



#### FEATURE

#### Alumni Spotlight: Maggie Kuyper

Walking away from your sport is never easy. Especially after the roller coaster of a ride that Maggie Kuyper had during her career. While she decided that playing on the volleyball court was no longer for her, that did not Read more...

By laurashoopman, 4 weeks ago



#### THOUGHT LEADERSHIP

#### A Breakdown of the Student-Athlete Life

How cool is it that young adults get the opportunity to play the sports they love in college?! What an experience! While it is a uniqu experience that not many get to have, it takes a lot of balance to Read more...

By laurashoopman, 1 month ago

### **BLOG POSTS**



#### FEATURES

#### Campbell Bowden

Inspiring others to "love big" and "see the good". Campbell is the current Graduate Assistant for the Belmont Volleyball program. She is heavily involved with the team in many ways outside of practice, games, and daily operations. She is a **Read more**...

By laurashoopman, 1 month ago



#### MINI BLOGS

#### Belmont Athletics on a Mission

Ever heard of Unalakleet, Alaska? Neither had 11 Belmont student athletes until the 2021 fall semester. Ryan Neises, the Director of Student-Athlete Formation introduced the first Athletics Missions tripsince 2019 as an opportunity to serve the remote village. Acquaintances-turned-best-friends Read more...

By laurashoopman, 1 month ago



#### **FEATURES**

#### Michael Shanks

Loved, Loyal, Hard-Worker & Loves Others Michael Shanks, or just "Shanks" as he is known and loved is a familiar face around the Belmont campus. We know he is quite tall, athletic, and a talented basketball player. Michael and I **Read more...** 

By laurashoopman, 1 month ago



#### **FEATURES**

#### Alex & Dylan - Brothers

Friends on and off the field, Alex Johnson and Dylan Steely can often be found right next to each other. These best buds have been through similar experiences within their short time so far on the Belmont Men's Soccer team. Read more...

By laurashoopman, 1 month ago



#### FEATURES

#### Izzy Schauer - Resilient

"Volleyball had been my entire world up until this point and I didn' want to lose that part of my identity."

By laurashoopman, 2 months ago



#### FEATURES

#### Laura Shoopman - Unconditionally Loved

The pressure to be perfect on and off the court made me feel inadequate to the expectations I had set for myself, and the expectations I had set for me. This led to the fear of failure and disappointment, which kept me from heing my heat.

By laurashoopman, 2 months ago



#### MINI BLOGS

#### Fan Section: October Preview

Belmont teams are dominating their competition within the Missou Valley Conference. Here's the rundown from the last few games to keep you up to date on all things Belmont Athletics. Men's Soccer Ties Up with UIC & Evansville For the Read more...

By laurashoopman, 2 months ago



#### MINI PLOGS

#### Mental Illness Awareness Week

The year is 2022. Mental health awareness is openly discussed mor

By laurashoopman, 2 months ago



#### FEATURES

#### Welcome

We are more than athletes, we have hopes, dreams, and aspirations.

Who we are on the court does not define us off the court. Beyond

The Net, we are more than our performance.

By laurashoopman, 2 months ago

### TOP BLOGS

#### **#1 Izzy Schauer**



739 Pageviews

#### **FEATURES**

#### Izzy Schauer - Resilient

"Volleyball had been my entire world up until this point and I didn't want to lose that part of my identity."

By laurashoopman, 2 months ago



**461 Pageviews** 

#### **#2 Reilly Jo Swanson**

#### THOUGHT LEADERSHIP

#### **Reilly Jo Swanson**

Reilly Jo's college athletic experience is unique and tailored to her mental health journey. Full of growth and outreach, Reilly is now impacting the current generation of college athletes by sharing what she has learned.



371 Pageviews

#### **FEATURES**

#### I am a Light, Believer, Saved

Madison Bartley Madison and I are new friends. We share the same (beautiful) Crockett Athletic facility, and my teammate, Sydney, is her roommate! Madison has been a key player for the Belmont Women's Basketball team and she is making waves Read more...

**#3 Madison Bartley** 

By laurashoopman, 2 weeks ago

### SUPPORTING DATA

	Page Title ?	Pageviews ?	Unique Pageviews	Avg. Time on Page	Entrances ?	Bounce Rate ?	% Exit ③	Page Value ?
		<b>5,217</b> % of Total: 100.00% (5,217)	<b>4,170</b> % of Total: 100.00% (4,170)	00:01:48 Avg for View: 00:01:48 (0.00%)	<b>2,559</b> % of Total: 100.00% (2,559)	<b>74.95%</b> Avg for View: 74.95% (0.00%)	<b>49.05%</b> Avg for View: 49.05% (0.00%)	\$0.00 % of Total: 0.00% (\$0.00)
	1. Home - Beyond The Net	<b>781</b> (14.97%)	<b>520</b> (12.47%)	00:01:15	280 (10.94%)	26.43%	19.08%	\$0.00 (0.00%)
<b>~</b>	2. Izzy Schauer - Resilient - Beyond The Net	<b>739</b> (14.17%)	<b>616</b> (14.77%)	00:02:29	<b>553</b> (21.61%)	88.25%	76.05%	\$0.00 (0.00%)
	3. Blog - Beyond The Net	<b>550</b> (10.54%)	<b>361</b> (8.66%)	00:00:49	<b>51</b> (1.99%)	33.33%	13.82%	\$0.00 (0.00%)
<b>~</b>	4. Reilly Jo Swanson - Beyond The Net	<b>461</b> (8.84%)	<b>426</b> (10.22%)	00:04:13	407 (15.90%)	92.63%	87.64%	\$0.00 (0.00%)
<b>~</b>	5. I am a Light, Believer, Saved - Beyond The Net	<b>371</b> (7.11%)	<b>340</b> (8.15%)	00:03:39	293 (11.45%)	88.05%	78.98%	\$0.00 (0.00%)
	6. Michael Shanks - Beyond The Net	<b>261</b> (5.00%)	<b>225</b> (5.40%)	00:03:04	175 (6.84%)	89.14%	73.56%	\$0.00 (0.00%)
	7. Laura Shoopman - Unconditionally Loved - Beyond The Net	<b>235</b> (4.50%)	200 (4.80%)	00:03:41	109 (4.26%)	75.23%	51.49%	<b>\$0.00</b> (0.00%)
	8. I am Powerful! by Grace Evans - Beyond The Net	<b>208</b> (3.99%)	180 (4.32%)	00:04:48	<b>159</b> (6.21%)	91.82%	79.81%	\$0.00 (0.00%)
	9. Alex & Dylan - Brothers - Beyond The Net	<b>165</b> (3.16%)	<b>142</b> (3.41%)	00:02:16	116 (4.53%)	77.59%	67.88%	\$0.00 (0.00%)
	10. Subscribe - Beyond The Net	<b>147</b> (2.82%)	<b>121</b> (2.90%)	00:01:37	20 (0.78%)	55.00%	23.81%	\$0.00 (0.00%)



#### **TOP POST TYPE:**

### STUDENT ATHLETE FEATURES

- 6 Student Athlete Features
- 1 Alumni Spotlight
- 2 Guest Blogs
- 8 Mini Blogs/Thought Leadership

### SOCIAL CHANNELS



- 19 followers
- Success did not come from my own posts.
- Facebook parents shared links which drove page view (a lot of them!).



- 114 followers
- Tagging/Collab Post
- Stories
- Direct Links
- Send posts via DM



- 24 followers
- Little engagement
- Lost cause
- Time consuming
- No reach

### SUPPORTING DATA

Social Network	Sessions ✓ <b>↓</b>	Sessions	Contribution to total: Sessions
1. ■ Facebook	1,078	56.62%	
2. ■ Instagram	658	34.56%	
3. Twitter	85	4.46%	
4. LinkedIn	55	2.89%	34.6%
5. Instagram Stories	27	1.42%	
6. ■ Snapchat	1	0.05%	

- Linkedin Sessions came from personal posting.
- Not sure how data was derived from Snapchat.

### TOP INSTAGRAM POSTS



Reach: 2,135 Likes: 141

Comments: 1

Sent: 8

Bookmark: 2





Reach: 1,326 Likes: 101

Comments: 0 Sent: 16

Bookmark: 2



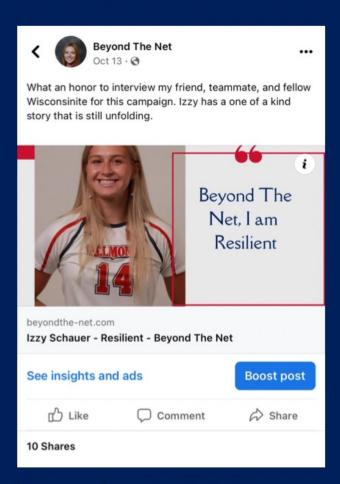
Reach: 322

Likes: 22 Comments: 0

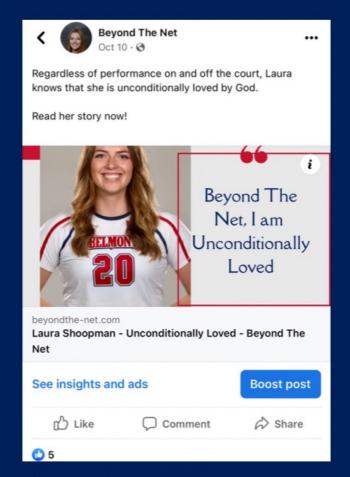
**Sent**: 15

Bookmark: 3

### TOP FACEBOOK POSTS



Reach: 1,626 Engagement: 794



Reach: 229

**Engagement:** 65

### TOP TWEETS



1 retweet
2 likes
196 impressions
29 engagements
15 detail expands



2 retweets8 likes181 impressions20 engagements7 detail expands



1 retweet4 likes103 impressions7 engagements1 detail expand



1 retweet4 likes145 impressions29 engagements10 detail expand

### **CAMPAIGN RESULTS**

#### My Campaign

• Users: 1,977

• Sessions: 2,584

• Pageviews: 5,255

• Direct: 347

• Social: 1,626

• Referrals: 1

• Organic: 12

• Goal Completion: 52

• Subscribers: 73

• Emails Sent: 8

• Opens: 344

• Click Through: 92

#### Class Average

• Users: 270

• Sessions: 420

• Pageviews: 1,205

• Direct: 86

• Social: 178

• Referrals: 4.5

• Organic: 14

• Goal Completion: 38.64

• Subscribers: 38.43

• Emails Sent: 7.21

• Opens: 121.07

• Click Through: 24.64

#### Difference

• Users: +1,707

• Sessions: +2,164

• Pageviews:+4,050

• Direct: +261

• Social: +1,448

• Referrals: -3.5

• Organic: -2

• Goal Completion: +13.36

• Subscribers: +34.57

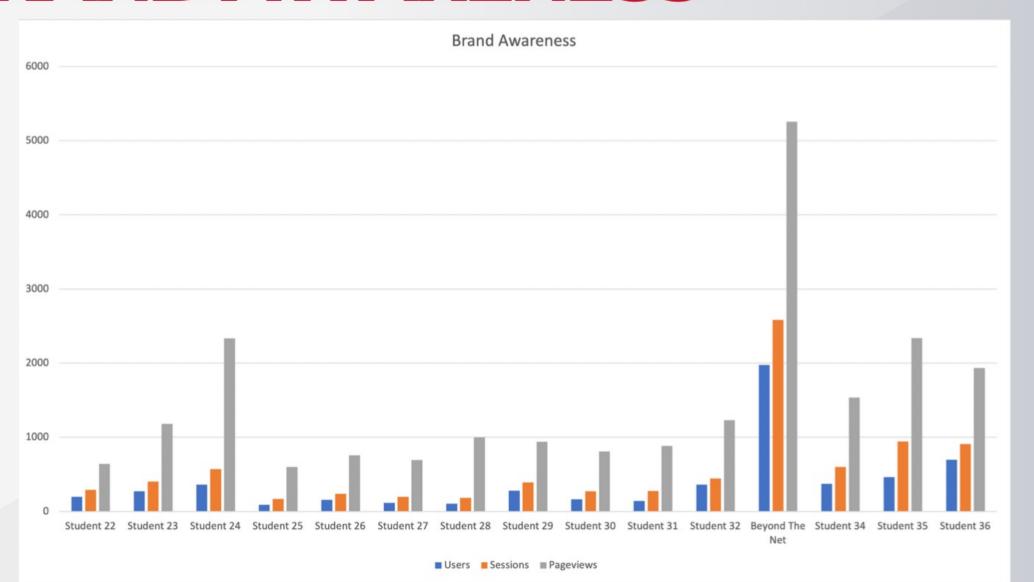
• Emails Sent: +0.79

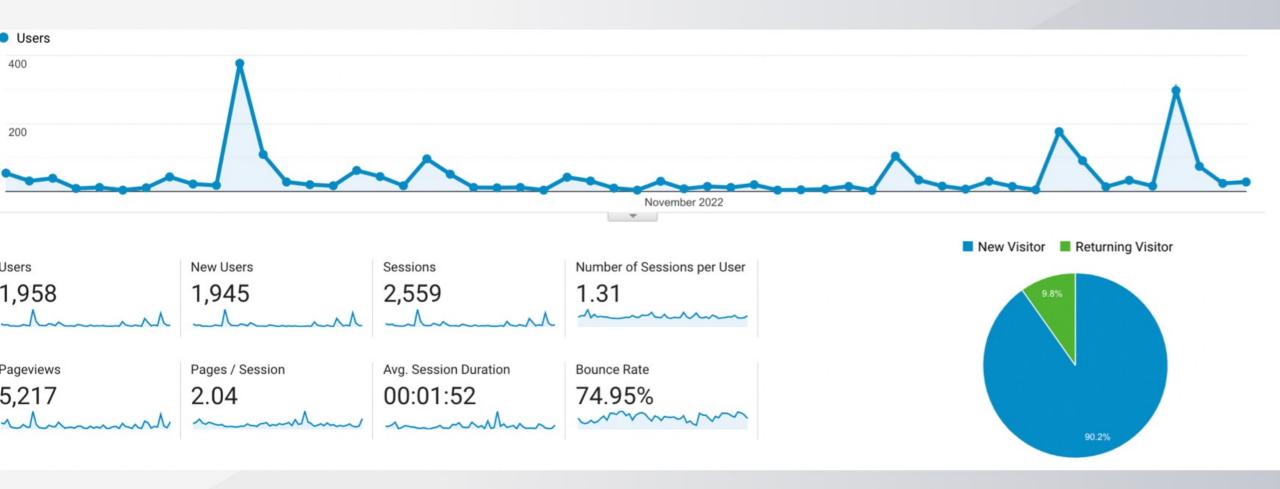
• Opens: +222.93

• Click Through: +67.36



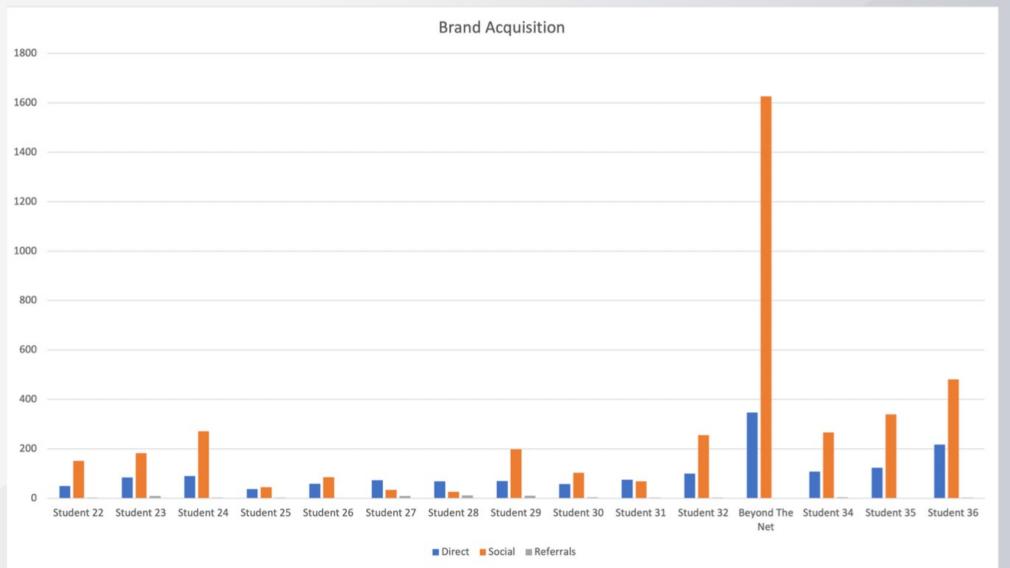
### BRAND AWARENESS

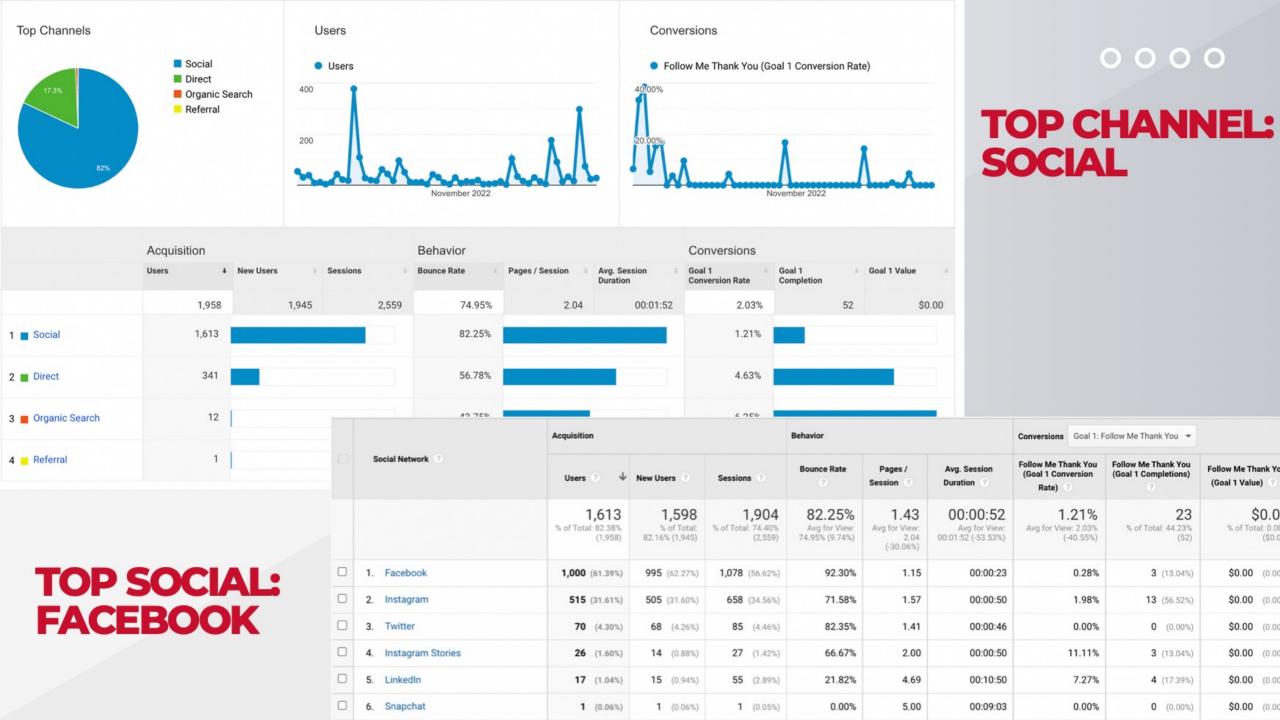






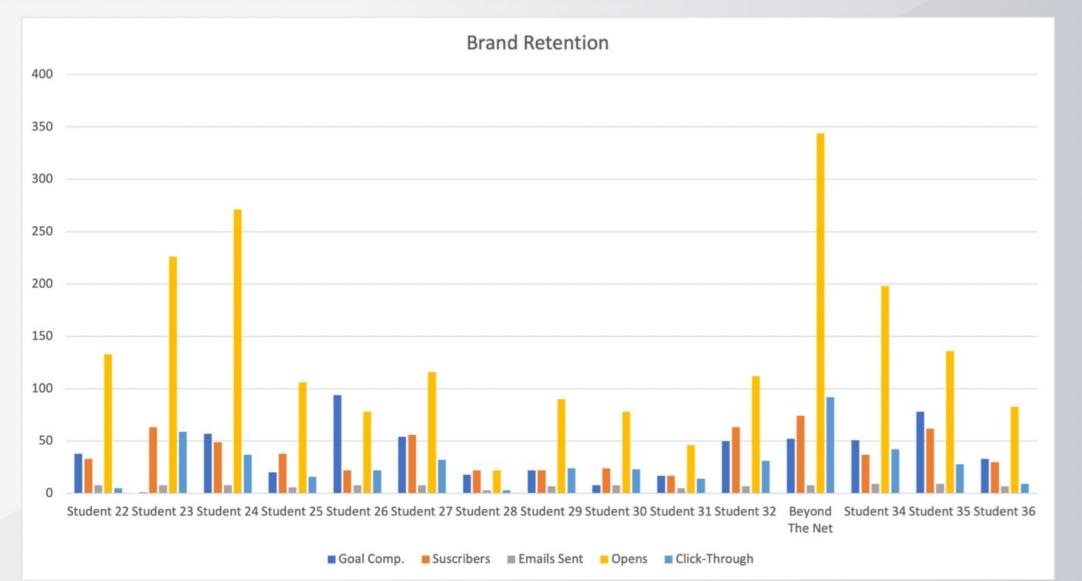
### **BRAND ACQUISITION**



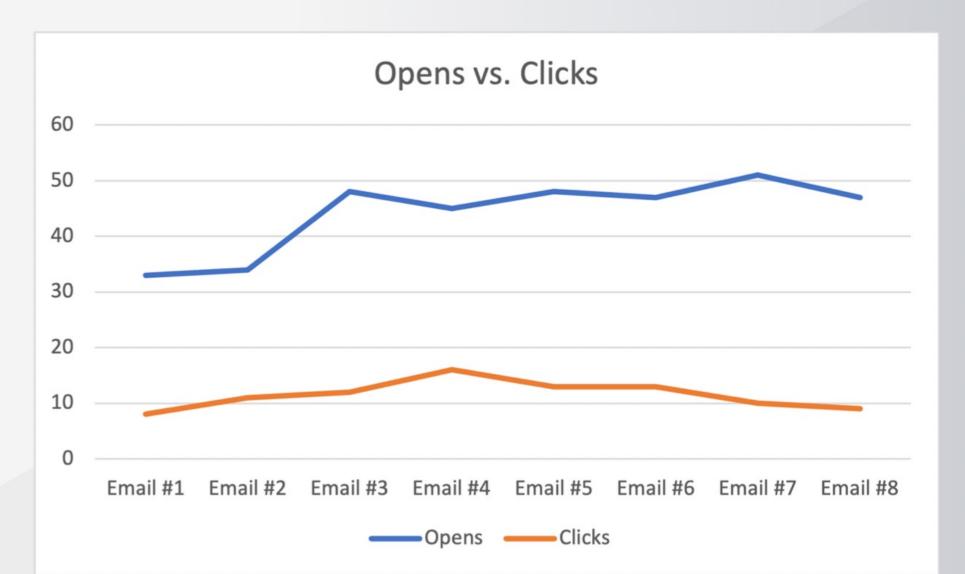




### **BRAND RETENTION**



### **BRAND RETENTION**



### GOAL COMPLETION



First peak: mother sent out email to friends to subscribe.



Week Four:

#### This Week Beyond The Net

Thank you for being a loyal listener!

This week we recapped the recent Belmont Athletics missions trip to Unalakieet, Alaska.

Read Alaska Recap

Campbell Bowden, a Baylor Alum, and Belmont Volleyball Graduate Assistant shares her story of making it big, playing at Baylor, facing illness, and inspiring others to "love big" and "see the good"!

Read Campbell's Story

#### Looking Ahead

Next week, we will explore the life of a student-athlete. The schedule, the demands, and how thousands of college athletes balance their studies and their sport.

ALUMNI SPOTLIGHT: Maggie Kuyper, a previous Belmont Volleyball player, shares her story of hanging up the jersey and exploring her new passions.



#### Top Features:



#### Follow Our Socials!

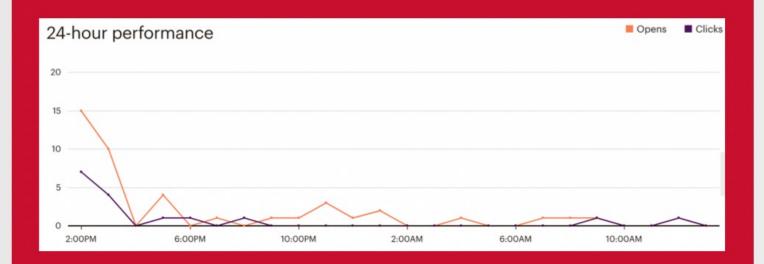






#### TOP EMAIL 0000

- 70 Recipients
- 45 Opens
- 16 Clicks





# WE DOMINATED.





- There is a lot of work that goes into creating content and running a social media page.
- I cannot imagine running a large-scale campaign.
- There is a constant battle between quantity and quality (especially when your rely on other people as a large part of your content).
- Finding a common time, type of post, post format, email format, etc. is HUGE. Giving a consistent look & feel play large roles in the success of the campaign.
- Planning ahead is essential to success.
   Working 2 weeks in advance is helpful.
- Get others involved, it helps you grow, get other opinions, and round out your goals.

- I want to continue the blog. It is sparking conversation, creating community, & letting others know they are not alone.
- Either end the email campaign or reduce to one email per month.
- Focus solely on Instagram posting.
- Delete Twitter Account
- Delete Facebook Page
- Need to schedule interviews & have a supply of audio to use on hand.



## **ADDITIONAL THOUGHTS**

This campaign was a lot of work.

The <u>design</u> of the campaign is what made it successful.

The biggest lesson: getting others involved helps you (& can be applied later in life too).



### SOCIAL ACCOUNT LINKS



<u>Instagram</u>

@beyond.the.net\_



<u>Facebook</u>

Beyond The Net



<u>Twitter</u>

@beyond\_the\_net\_

